

Corporate Performance Scorecard

Council Plan

Thriving Borough
Projects Indicators

Quality of Life
Projects Indicators

Value for Money
Projects Indicators

Workforce

Pay and Productivity Indicators

Workforce Profile Indicators

Health and Safety key Indicators

Employee Survey Indicators

IIP/Employee Survey Action Plan

Customers and Communities

Complaints and Ombudsman

Avoidable contact

Communication Indicators

Key service satisfaction Indicators

Are you being served Survey Indicators

Star Survey Indicators

Business Critical Activity

Key Income Streams

Key Service Indicators

Key Governance Indicators

PPP Indicators

Business Critical Projects

Big Ticket Progress

Great Place: Great Service Programme progress

Great Place: Great Service Programme savings delivered

Business Transformation savings delivered

Trading/Commercialisation progress

Trading/Commercialisation Income